#### Welcome

You have taken the first step to accessing the treatment room service. Our team consists of a number of professionals who are dedicated to providing high quality care to patients within the St. Helens borough.

The treatment room team have looked at your referral and you have been given an appointment to ensure that you are seen by the most appropriate health care professional for your condition.

Clinics are held across the borough and we have made every attempt to provide you with an appointment at a clinic near to where you live. However, attendance at some clinics may involve travelling to another location in the St. Helens area. Your appointment is enclosed with this leaflet.

The Treatment Room Service is provided for patients aged 18 and over, who are registered with a GP within the St. Helens borough. Patients can self-refer or go through their GP/local hospital.

The Treatment Room Service provides a clinical setting for wound care, removal of sutures (stitches, staples, and clips), injections, ear irrigation, Doppler assessment and catheter care.

## Please see overleaf for details of clinic locations and times.

To book, change or amend an appointment with the treatment rooms please telephone the booking office on:

0800 953 0960

***************************************	Mon	Tues	Wed	Thurs	<u>Fri</u>	Sat	Sun
Billinge	8.45-		8.45-				
Clinic	4pm		4pm				
Fingerpost	8.45-	8.45-	8,45-	8.45-	8.45-	-	
Park Health Centre	4pm	4pm	4pm	4pm	4pm		
Fouracre	8.45-	8.45-		8.45-	1		
Health centre	4pm	4pm		4pm			
Garswood				1.00-			
Clinic				4pm			
Haydock	8.45-	8.45-		8.45-	1.00-		
Medical Centre	4pm	4pm		4pm	4pm		
Lowe	8.45-	8.45-	8.45-	8.45~	8.45-		
House Health Centre	4pm	4pm	4pm	4pm	4pm		
Newton	1.00-	8.45-	8.45-	1.00-	8.45-		<del> </del>
Clinic	4pm	4pm	4pm	4pm	4pm		
Rainford Health Centre		8.45- 11.45			8.45- 11.45		
Ranhill	8.45-	8.45-	8.45-	8.45-	8.45-		
Clinic	4pm	4pm	4pm	4pm	4pm		
St.Helens	8.15-	8.15-	8.15-	8.15-	8.15-	8.15-	9.15-
Walk In Centre	3.30pm	3.30pm	3.30pm	3.30pm	3,30pm	3.30pm	4.30pn

#### Please note...

- \* Patients are kindly asked to arrive at least 5 minutes prior to appointment time.
- \* If you arrive later than your appointment time this may result in you not being seen by the nurse.
- \* If you do not attend your appointment on more than one occasion then there is possibility you may be discharged from the service, depending upon the clinical need for further appointments.

There is a high demand for this service and when patients do not attend appointments, this impacts other patients and the service delivery.

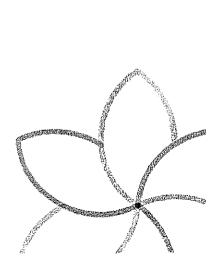
\* Please bring all necessary documentation such as hospital and GP letters.



Morth West Boroughs Healthcare

# Treatment Room Service St. Helens

### Patient information





Treatment room booking office

Tel: 0800 953 0960 Fax: 01744 457 304

www.nwbh.nhs.uk

